

Post Results Services Frequently Asked Questions

What is Service code 2P?

This is a priority review of marking. This service should be used where a student's university or higher education place depends on the outcome. The exam script is remarked and checked by a senior examiner. This could result in subject grades being raised or lowered.

What is service code 2?

This is a review of marking. This service is a review of the original marking to ensure that the agreed mark scheme has been applied correctly. The exam script is remarked and checked by a senior examiner. This could result in subject grades being raised or lowered.

What is ATSO?

This service provides you with access to the original exam script. The marked exam paper is returned and you can see how marks were allocated. Please note that if you request an original script you cannot then have it remarked. This service may be used by teachers with the candidate's permission, to support teaching and learning.

I have left Rosebery and no longer have a Parent Pay account, how do I pay for my remark?

If you have left the school you can pay via bank transfer. Bank details are as follows:

Bank: Lloyds Sort Code: 30-80-33 Account Number: 36855968 – Reference Exams/Student Name/PRS

How do I find out the outcome of my remark?

Once the exam script has been remarked, the outcome is emailed to the Exams Officer who will in turn email you the details. Please make sure you put a current email address on your application form and if you have left the school please put down your personal email address rather than your school one.

How long will it take?

Exam boards can take up to 20 calendar days to process remarks.

What happens if my grade changes following a remark?

If your grade changes following a remark you will receive a refund. If you paid on Parent Pay your account will be refunded. If you paid by bank transfer you will be refunded directly to your bank account and you will be asked to provide the *Sort code / Account number / Account Name* so that the Finance team can process this.

How much does it cost to have a remark?

Remark fees vary depending on the exam board and whether they are GCSE or A Level units. All fees are outlined on the Post Results Service Form. It is worth noting that if you request a remark for example GCSE Maths 1MA1 it comprises of 3 exam papers. You would have to specify exactly which papers you want remarked and then you would have to pay a fee for *each* paper requested.

How will I know which paper to get remarked?

You should ask your teacher for subject specific advice. Exams office staff can provide a breakdown of marks if necessary.

When will my exam certificates arrive?

Exam certificates will arrive at school in November and will be distributed to students before Christmas. If you have left the school, you will receive a letter inviting you to collect them at a time convenient for you. If you have paid for the certificate postal service we provide for leavers, then your certificates will be sent to your home address by Recorded Delivery. If you move house in the interim please inform us of your new address.